SALESFORCE FLOW INTERVIEW QUESTIONS & ANSWERS

Overview

This Interview guide consists of **45+ questions** to help you prepare for your next Salesforce interview. The questions in the guide are typically designed to test a candidate's knowledge of Salesforce Flow concepts and their ability to apply these concepts to solving the business use case.

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1. What is Salesforce?

- Salesforce is a cloud-based CRM (Customer relationship management) tool providing a wide range of cloud applications like Marketing Cloud, Service Cloud, Sales Cloud, and many more. Salesforce is developed on the top of the Force.com platform.

2. What is Flow?

- Salesforce Flow is an automation tool that allows you to build and automate business processes without requiring any coding skills. Flows can be used to collect and update data, automate approvals, create records, and perform other tasks.

3. What is Flow Builder?

- Flow builder is a user interface used for building flows in Salesforce. It consists of three main components namely Canvas, Toolbox and Button bar.

4. What are the different types of Flow in Salesforce?

- Screen Flow, Auto-launched Flow, Record Triggered Flow, Schedule-Triggered Flow, Platform Event – Triggered Flow

5. How many maximum Flow versions can be there for each Flow?

- 50, to create more Flow versions, you need to delete the older versions.

6. What is a Flow template?

- Flow templates are pre-designed flows that allow businesses to utilize these Flow structures and modify them according to their business requirements

7. What is Flow Interview?

- A Flow interview refers to a particular execution of a Flow, which represents a complete run of that Flow.

8. What is a fault connector in Salesforce Flow?

- In Salesforce flows, a fault connector is a connector that facilitates the management of errors and exceptions that might arise while executing the Flow.

9. Pause element in Salesforce can be used with which type of flows?

- Auto-launched flows and scheduled flows.

10. Can we trigger time-dependent flows?

- Yes, scheduled flows can be used to perform this task.

11. How to store error messages using a fault connector to display to the user?

- Using {!$Flow.FaultMessage} on a Screen Flow component

12. How many maximum numbers of tests per Flow are allowed in Salesforce?

- 200

13. For which types of flows are Flow tests available in Salesforce?

- You can run Flow tests only for record-triggered and Data cloud-triggered flows.

14. What is the latest API Version used in Salesforce flows?

- 60

15. How many Total duplicate updates are allowed in one batch in Salesforce flows?

- 12

16. According to the suggested best practice, how many same flows per object should be created?

- One

17. Can we open a Salesforce Flow that is installed from a managed package?

- No

18. What happens when testing an inactive Flow that contains a deleted element?

- Delete operation will be triggered

19. How can you trigger a Flow in Salesforce?

- Flows can be triggered by various events, such as record creation, record updates, button clicks, or custom Apex code.

20. How can data be transferred between different elements within a Flow?

- Within a Flow, information can be exchanged between elements by utilizing variables. These variables serve as containers for storing various types of data, including record IDs, field values, or user input. By leveraging variables, data can seamlessly Flow and remain accessible throughout different elements of the Flow.

21. What is the purpose of a screen element in a Flow?

- During the execution of a Flow, screens enable users to actively contribute by providing data input or making selections. These screens are capable of presenting various interface elements such as fields, picklists, radio buttons, and checkboxes, allowing users to conveniently and interactively provide the necessary input.

22. Explain the decision element in a Flow.

- The decision element within a Flow empowers you to assess conditions and make determinations regarding the appropriate course of action. Comparable to an "if-else" statement, it serves as a powerful tool for constructing

branching logic within the Flow. By leveraging the decision element, you can effectively navigate different paths based on the outcomes of evaluated conditions.

23. What is a loop element in a Flow and how is it used?

- In a Flow, the loop element provides the ability to iterate through a collection of records or execute a set of actions repeatedly. This element proves valuable when there is a need to accomplish a task in a repetitive manner within the Flow.

24. Total number of Scheduled actions that are executed per hour in Salesforce flows?

- 1000

25. Is the VLOOKUP Function supported in the Salesforce Flow formula field?

- No

26. How many Salesforce interviews can be in waiting at a given point of time in Salesforce Org?

- Salesforce no longer enforces a per-org limit on paused and waiting for Flow interviews.

However, the number of these interviews in your org now depends on your available storage capacity.

27. How can you create a record using a Flow?

- Records can be created using the "Create Records" element in a Flow. You can specify the object, field values, and any required relationships.

28. Can you update existing records using a Flow?

- Yes, the Update Records element enables the modification of records within a Flow. By utilizing this element, you can precisely specify the target object, set conditions to identify the records to be updated and provide the desired new field values.

29. How can you query records in a Flow?

- Records can be queried using the "Get Records" element in a Flow. You can specify the object, fields, and conditions to retrieve the desired records.

30. What is a subFlow?

- A subFlow is a reusable Flow that can be called from within another Flow.

31. Explain the use of action elements in a Flow.

- Action elements perform specific actions, such as sending an email, updating a record, or invoking Apex code.

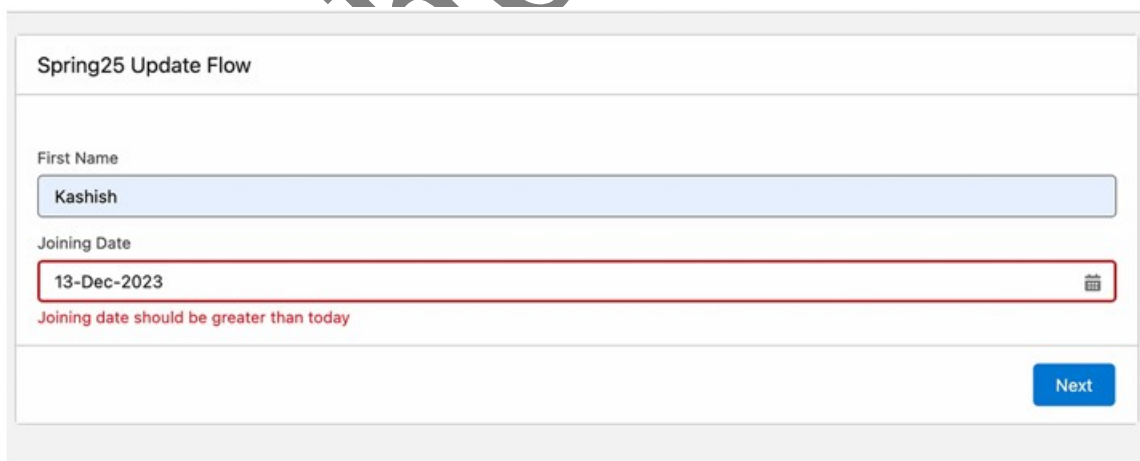### 32. What is the purpose of the "Record-Triggered Flow"?

- The "Record-Triggered Flow" starts automatically when a record is created or updated.

33. How can you prevent others from updating a record while you're modifying it in a Flow?

- You can prevent others from updating a record while you're modifying it in a Flow by using the Lock Record action in the Action element. This allows you to lock or unlock the record and specify who can edit it while it's locked

34. How can you improve error handling in Screen flows for a better user experience?

- With Spring '25, Screen flows now support immediate input validation, meaning errors are flagged as soon as a user interacts with a field, rather than waiting until they click "Next." This allows for faster error correction.

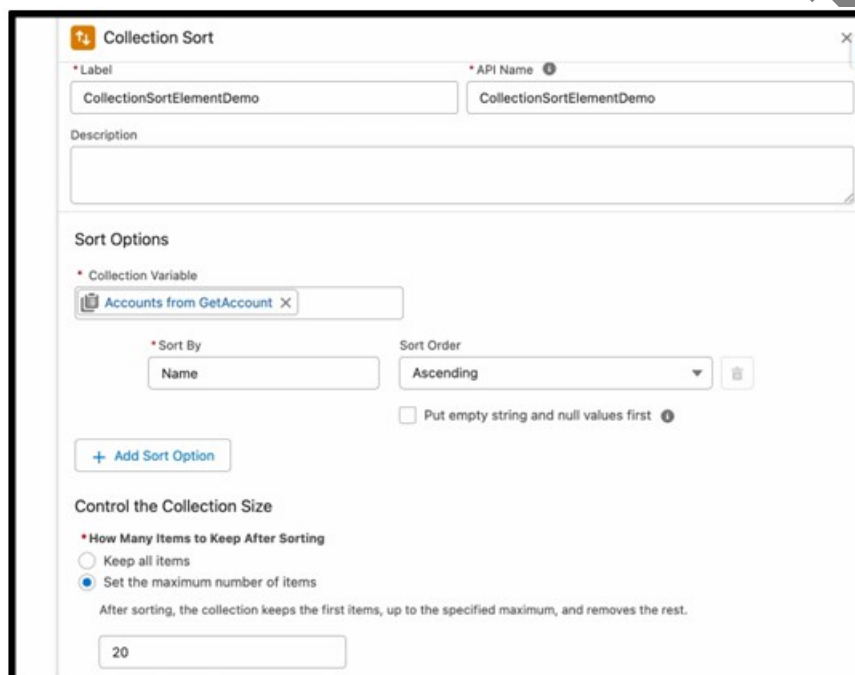### 35. What is the difference between a Flow and a Flow template?

- A Flow is a customized business solution created by a user. A flow template is a pre-built, reusable Flow provided by Salesforce, which can be customized to fit specific requirements.

36. What is the purpose of the "Before Save" Flow?

- The "Before Save" Flow is a record-triggered Flow that runs before a record is saved to the database.

37. Can we limit the number of records been queried in Salesforce flows?

- You can limit the number of records retrieved directly in the Get Records element in Flow by specifying a record limit, similar to using LIMIT in SOQL. This eliminates the need for a separate sorting or filtering element. You can enter a fixed value (between 2 and 20,000) or use a number variable to control the collection size dynamically

38. What's the maximum number of elements a Flow can have?

- Starting with API version 57.0, Salesforce removed the 2000 Flow element limit, giving you more flexibility in building complex flows. In API version 56.0 and earlier, flows were restricted to a maximum of 2000 elements.

39. How can I trigger a Flow from an LWC component?

- Salesforce provides the <lightning-Flow> base component, allowing you to embed and run a Flow directly from an LWC. If your Flow includes custom Lightning Web Components or Aura components, you won't be able to use <lightning-Flow> on Experience Cloud sites that run on Lightning Web Runtime.

40. How to call Apex Class From Salesforce Flow?

- To call Apex code from a Flow, you need to create an Invocable Method inside your Apex class. Simply add the `@InvocableMethod` annotation and the Flow will be able to access it.

41. What is the transform element in Salesforce Flow?

- The Transform element in Salesforce Flow enables you to map and convert source data into target data. This element is compatible with screen flows, auto-launched flows without triggers, and record-triggered flows.

42. What is the maximum number of active flows allowed per flow type in Salesforce Enterprise, Unlimited or Developer editions?

- 2000

43. What is the maximum number of total flows allowed per flow type in Salesforce Enterprise, Unlimited or Developer editions?

- 4000

44. What is the schedule path in Salesforce Flow?

- A schedule path in Salesforce Flow lets you delay actions in a record-triggered flow for a set period after the event happens. For example, if an opportunity is marked as Closed Won, you can automatically send a follow-up email 14 days later.

45. Who receives the email when a Flow interview fails in Salesforce?

- When a process or flow interview fails, a detailed email is sent to the admin who last modified the process or flow.

46. What are Salesforce Flow's best practices?

- Always test your flows
- Consider Using Subflows
- Never Perform DML Statements In Loops
- Document your flows
- Never Hard Code IDs
- Plan for fault handling